

FIG. 1

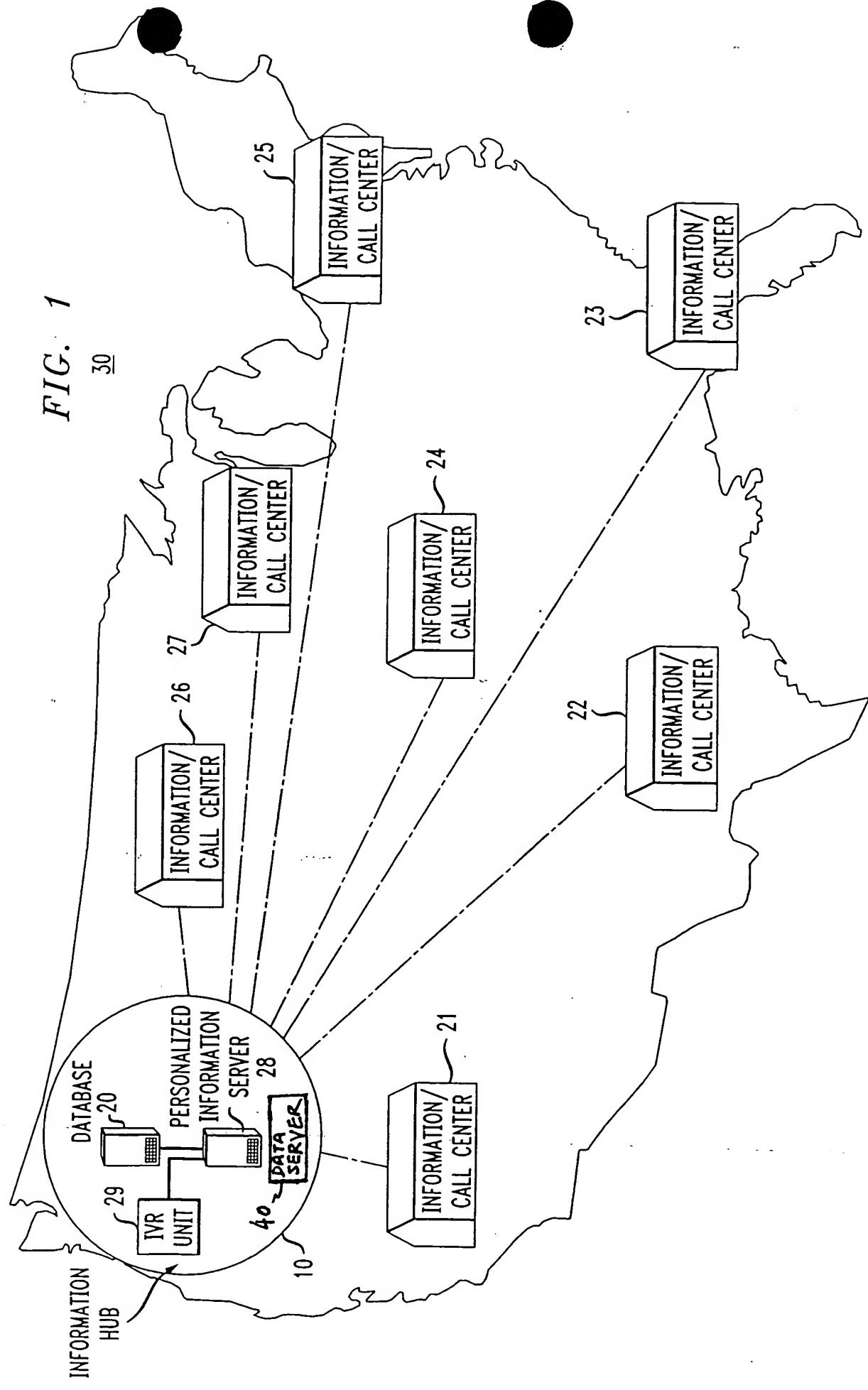


FIG. 2A

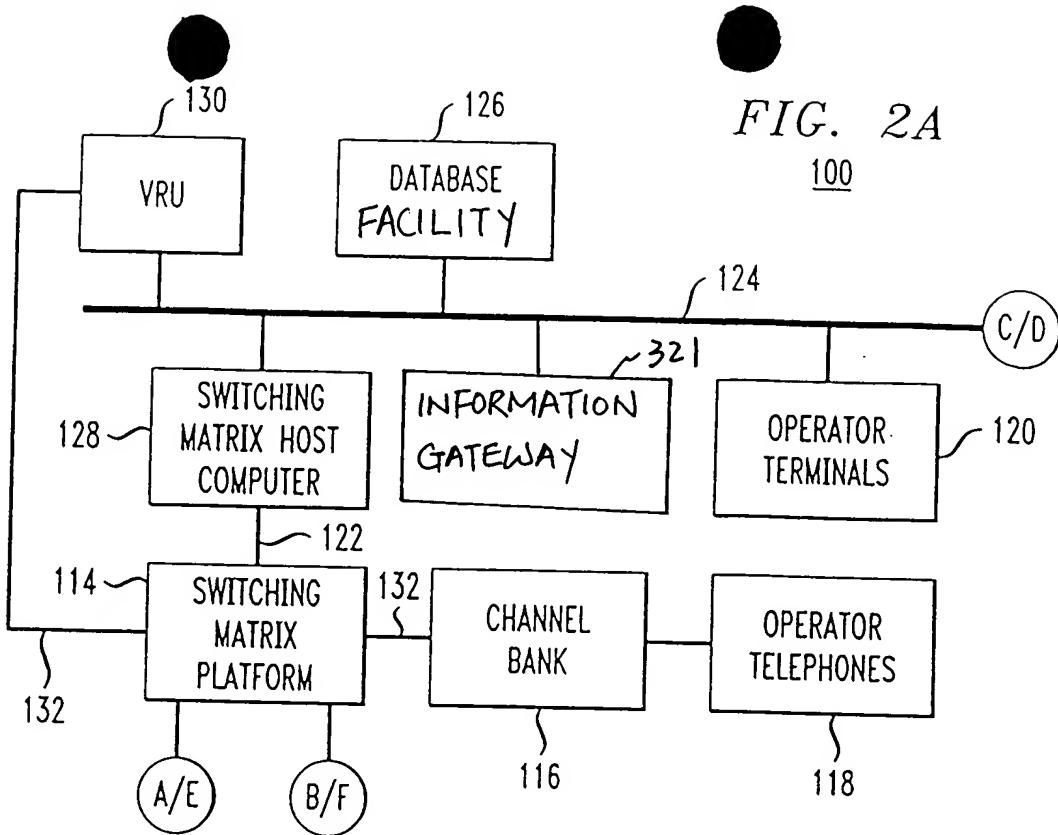


FIG. 2B

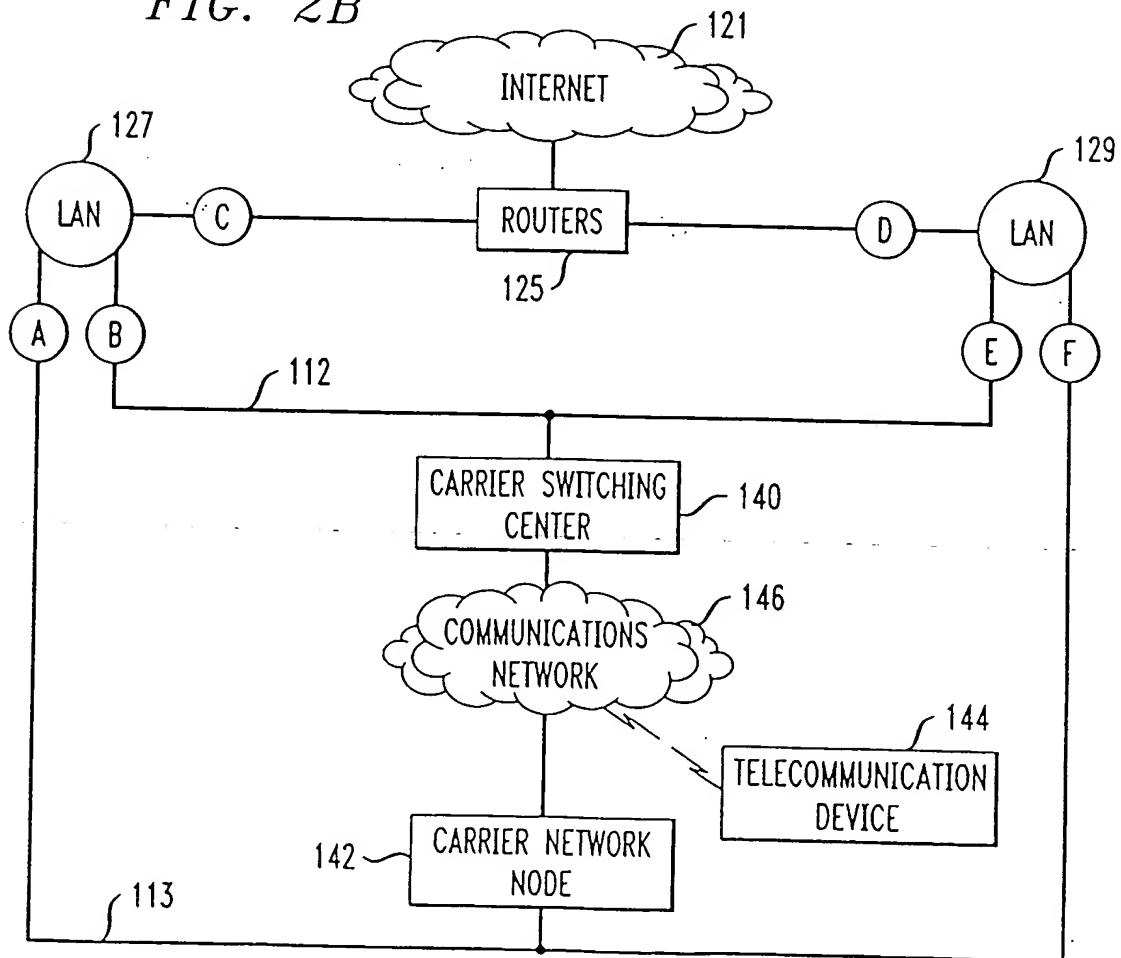


Fig. 3 T-SQL

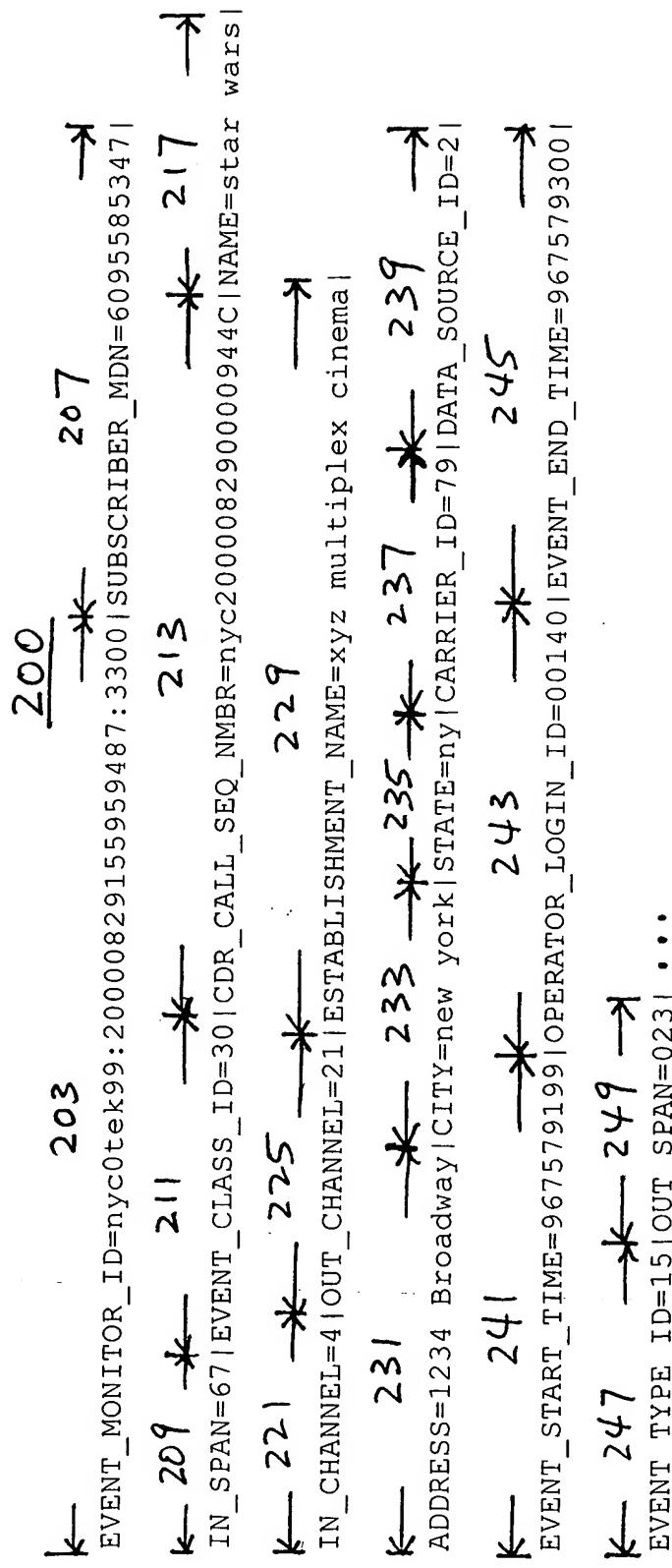


Fig. 4

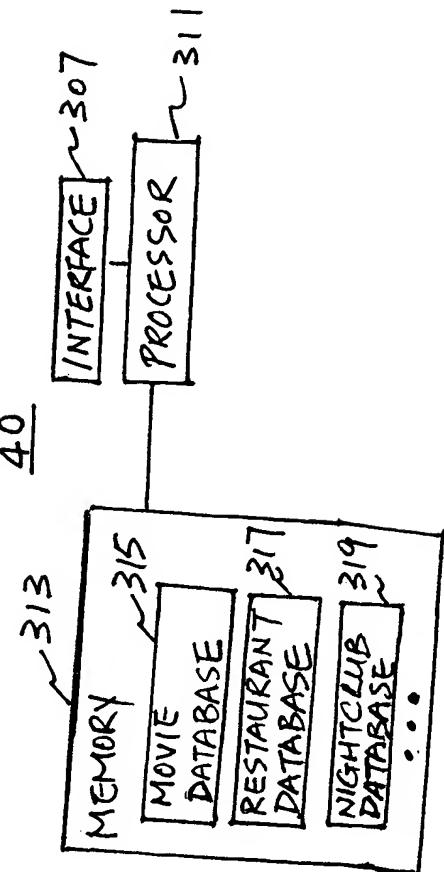
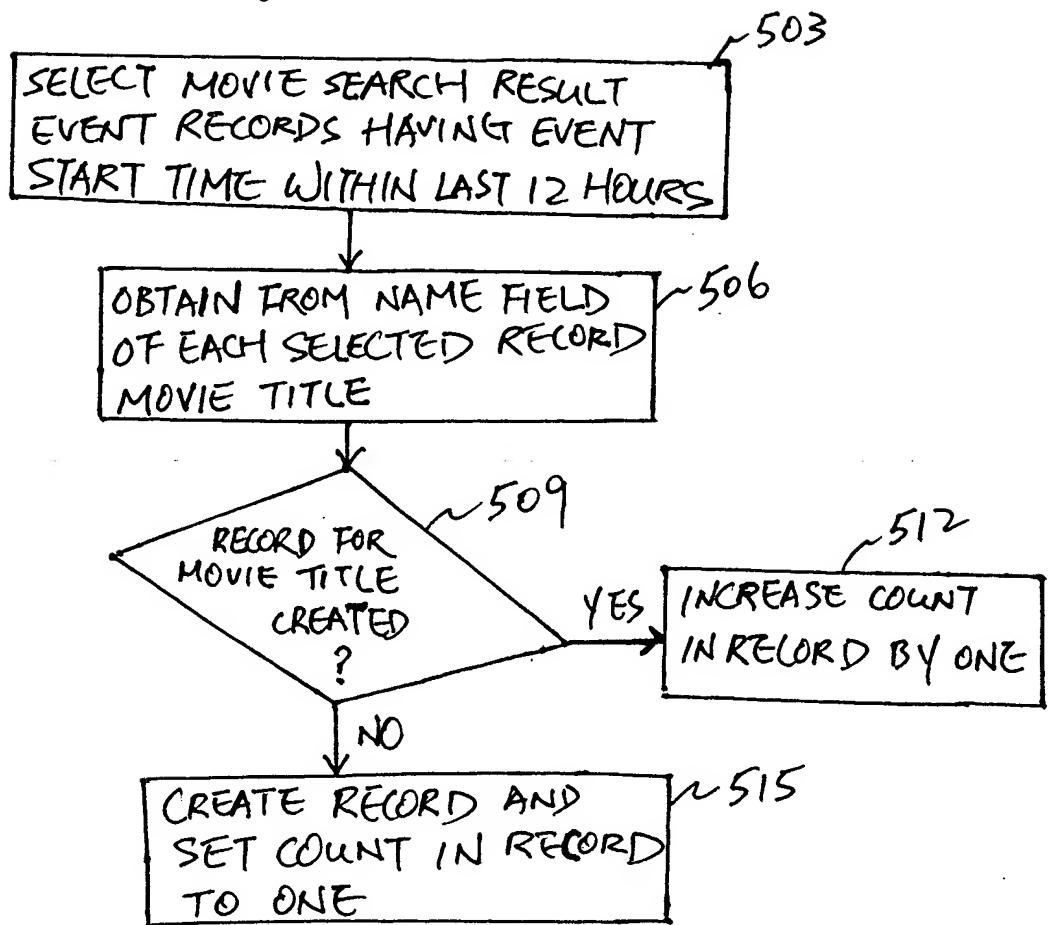


Fig. 5



10051998 - 0217202

Fig. 6

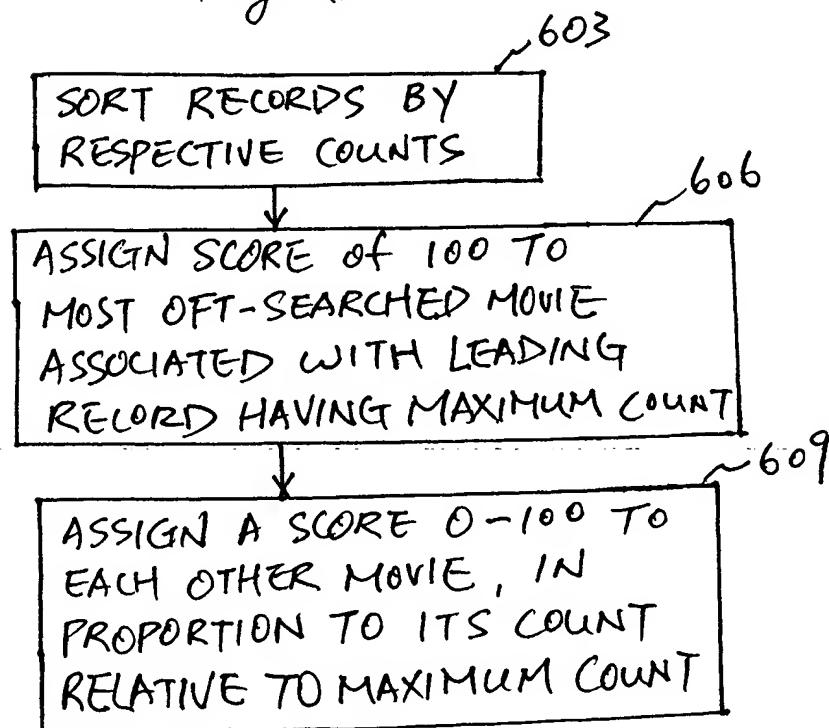


Fig. 7

703

SCREEN RECEIVED EVENT RECORDS
FOR THOSE CONCERNING RESTAURANT SEARCH

706

GROUP SELECTED RESTAURANT SEARCH
RECORDS ACCORDING TO OPERATORS

709

FOR EACH OPERATOR, DETERMINE AVERAGE
TIME THAT TAKES THE OPERATOR TO
COMPLETE RESTAURANT SEARCH

712

RANK OPERATORS ACCORDING TO THEIR
AVERAGE SEARCH TIME

10051998 - 011702

FIG. 8

LOGIN

PHONE NUMBER OR USERNAME

801

PASSWORD

804

FIG. 9

SEARCH

CONTACTS APPPOINTMENTS

Folder Name Owner

807 Company Calendar Joe Smith

Company Contacts Joe Smith

809 My Appointments USER

My Contacts USER

915

FIG. 10

1005

NAME	HOME	BUSINESS	MOBILE	MORE	EDIT
BOB	709-166-5555	555-444-3333	709-123-4567		
MARY LAMB	709-133-2977	555-222-7777	709-890-1234		
BAT MAN	555-666-0000	646-111-0000	646-555-6789		
:	:	:	:		

Fig. 11

10051996-041902

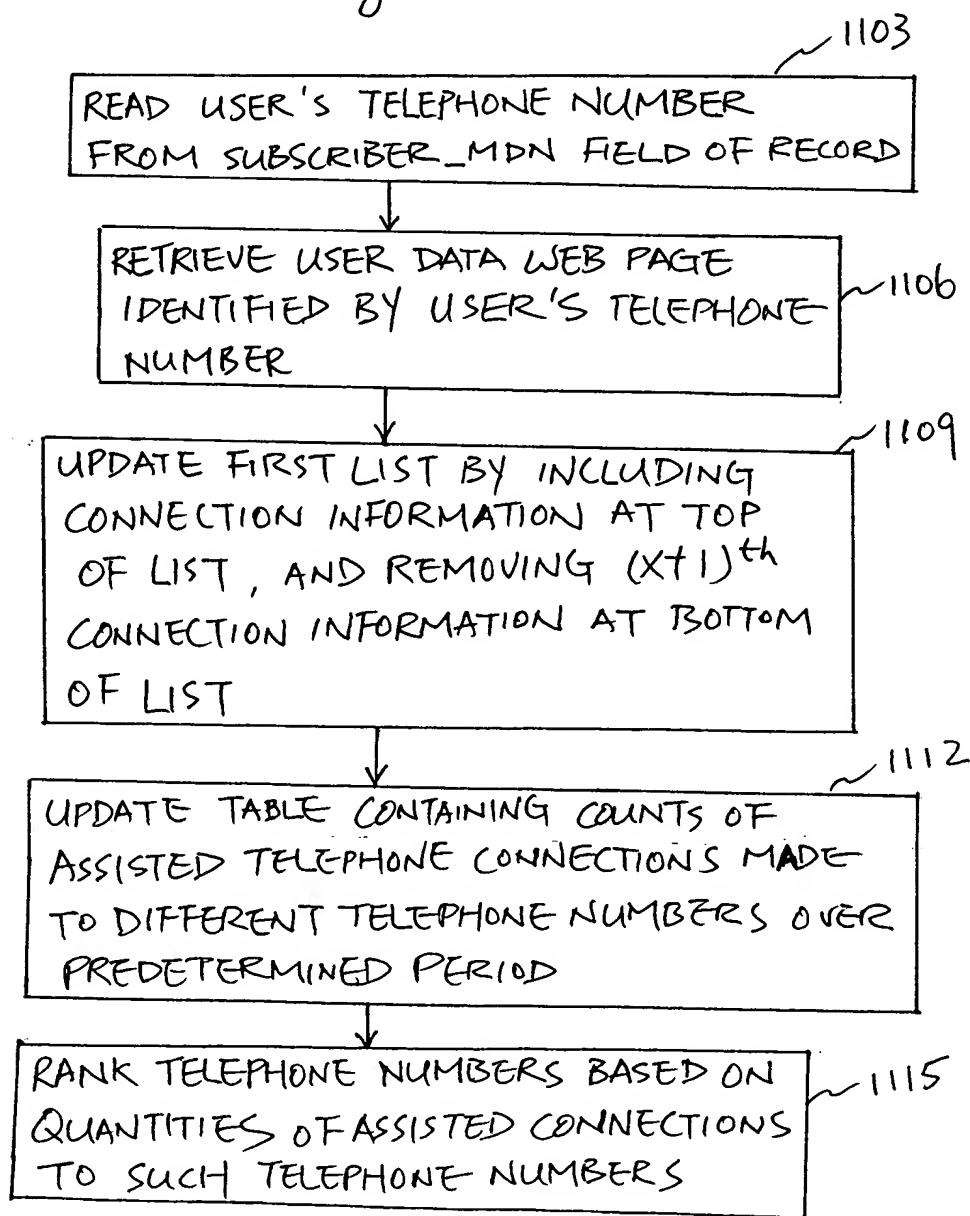
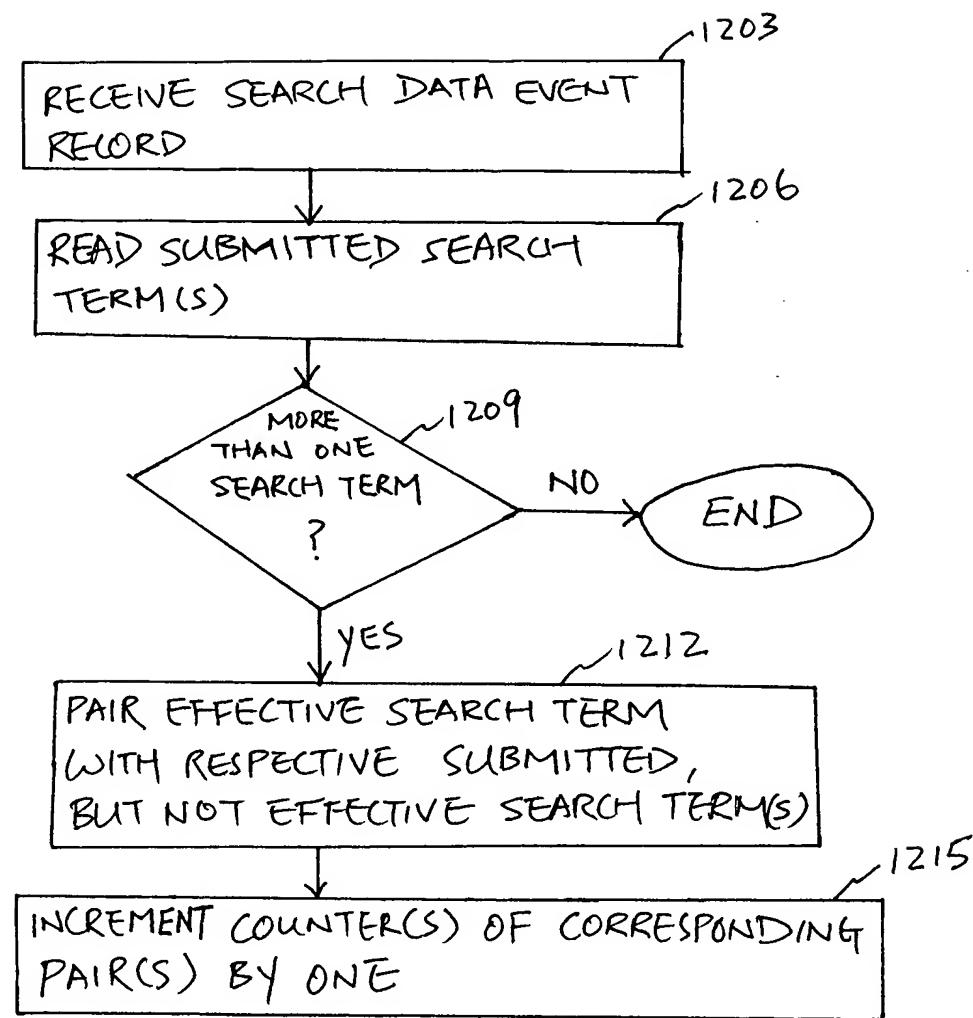


Fig. 12



10051998.011302